

5折页 正反两面 145*210mm



SP410BT

1. Product List

2. How to Start

3. Driver Installation

4. Load the Labels



1. Package List



Before using the product, make sure all parts are present. If any part is missing or damaged, please contact our after-sales support team.


2. How to Start

1) Quick View



- 1 -


2) Plug in Power Supply



Warning: Make sure your printer is turned off.

3) Printer Connection

Way 1: Connect to PC via USB Cable




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Way 2: Wireless Printer via Bluetooth

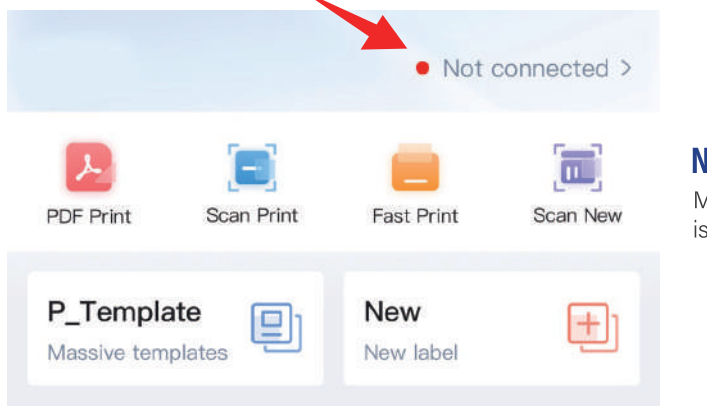
For Mobile Devices

Step 1: Download the Here Label App on your mobile device.



Scan the code to download the Here Label App.

Step 2: Launch the application and click the upper right-hand corner to search for your printer.




Note: Make sure your printer is turned on.

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For Windows PC

Get started with printing by using either the App or your PC (tutorial video of Bluetooth connection for Windows PC: <https://www.idprt.com/video/96.html>).



Scan the code to watch the guide video of how to connect your Windows PC and printer via Bluetooth.

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4. Load the Labels



1 Turn on the power of the printer.



2 Pull the release latch to open the cover.



3 Load thermal labels. The side of thermal label that you peel off should be facing up. Then adjust the label with the label slot.

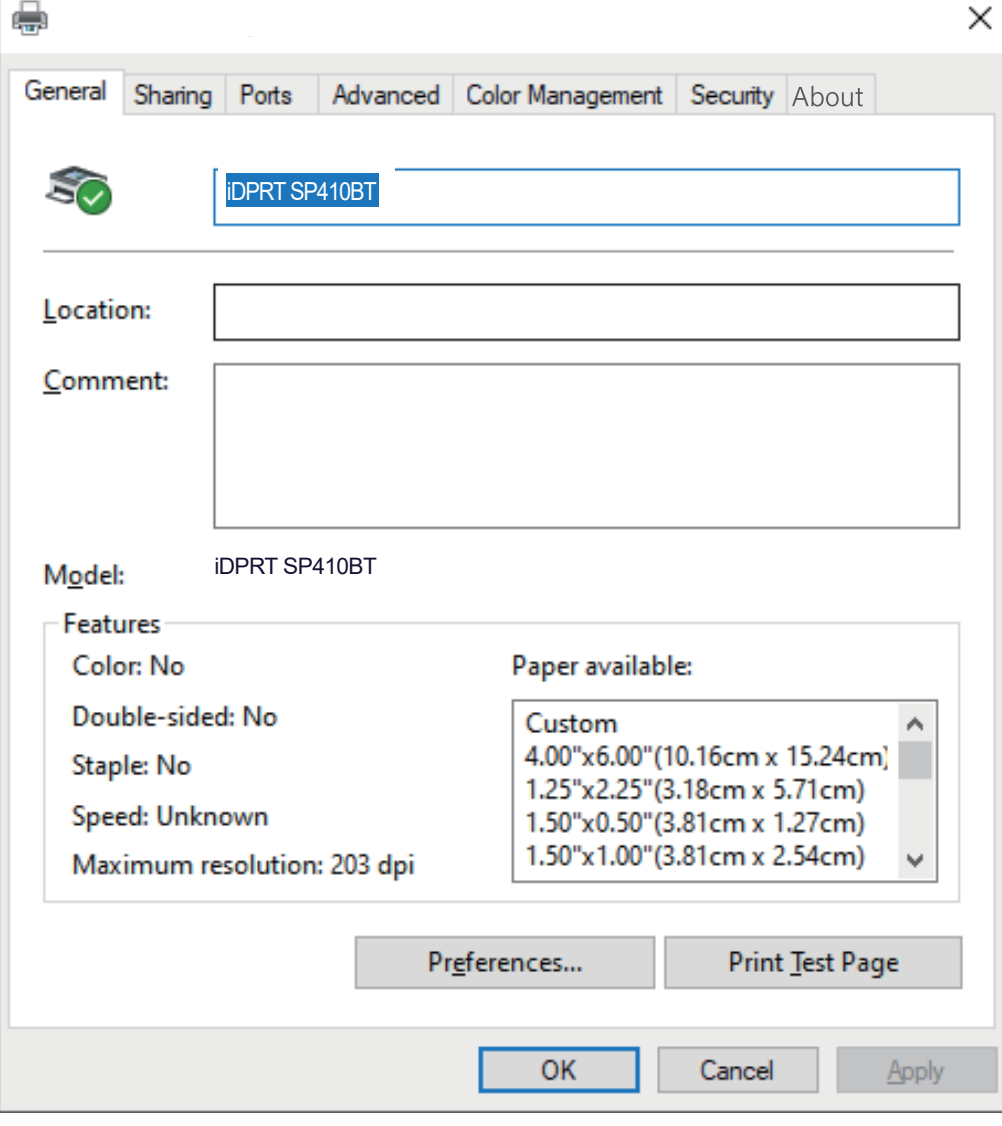


4 Close the cover. Press the button until the light turns blue, and then the printer will automatically draw the paper, doing the label detection.

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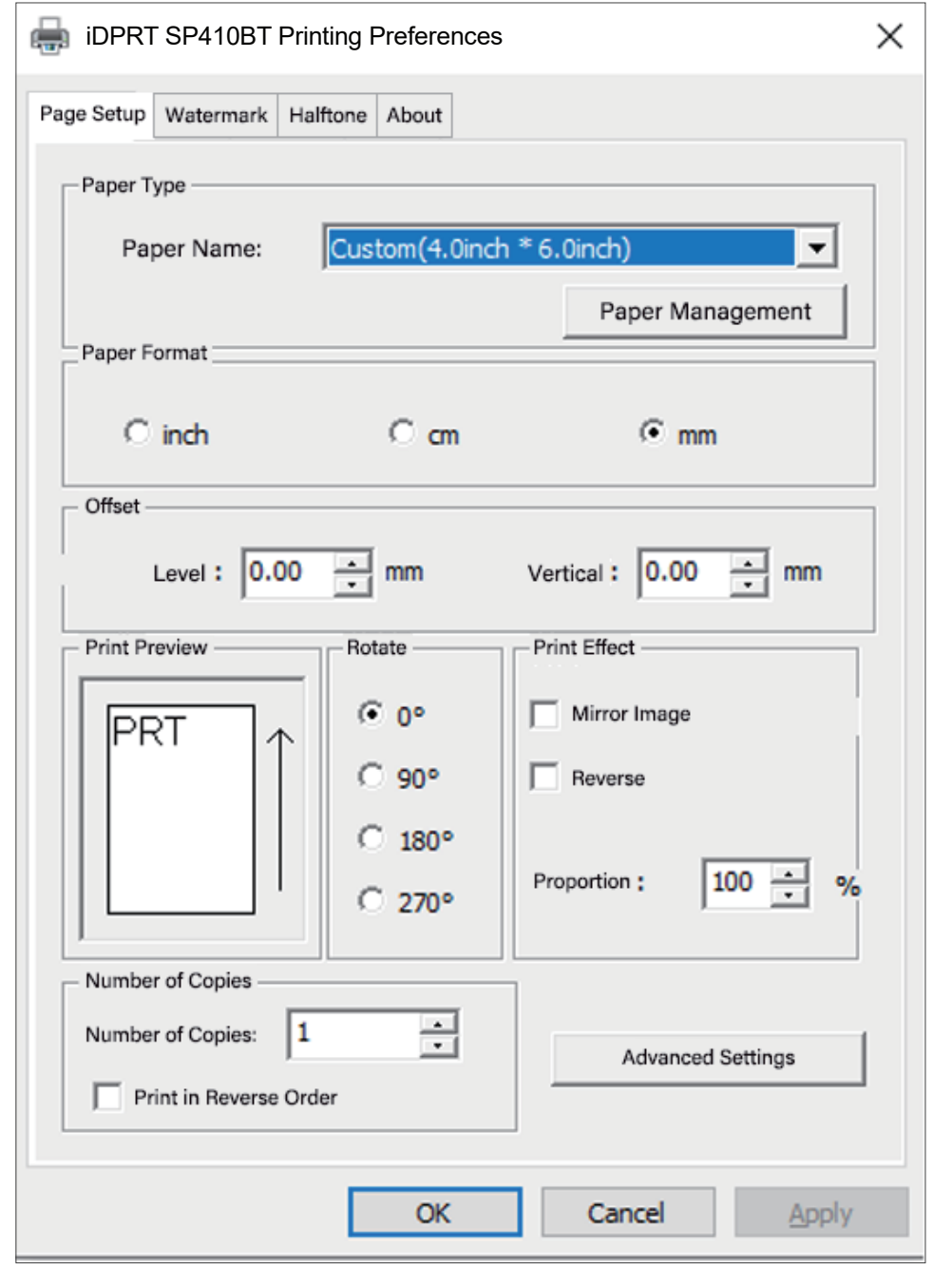
5. Settings

For Windows:



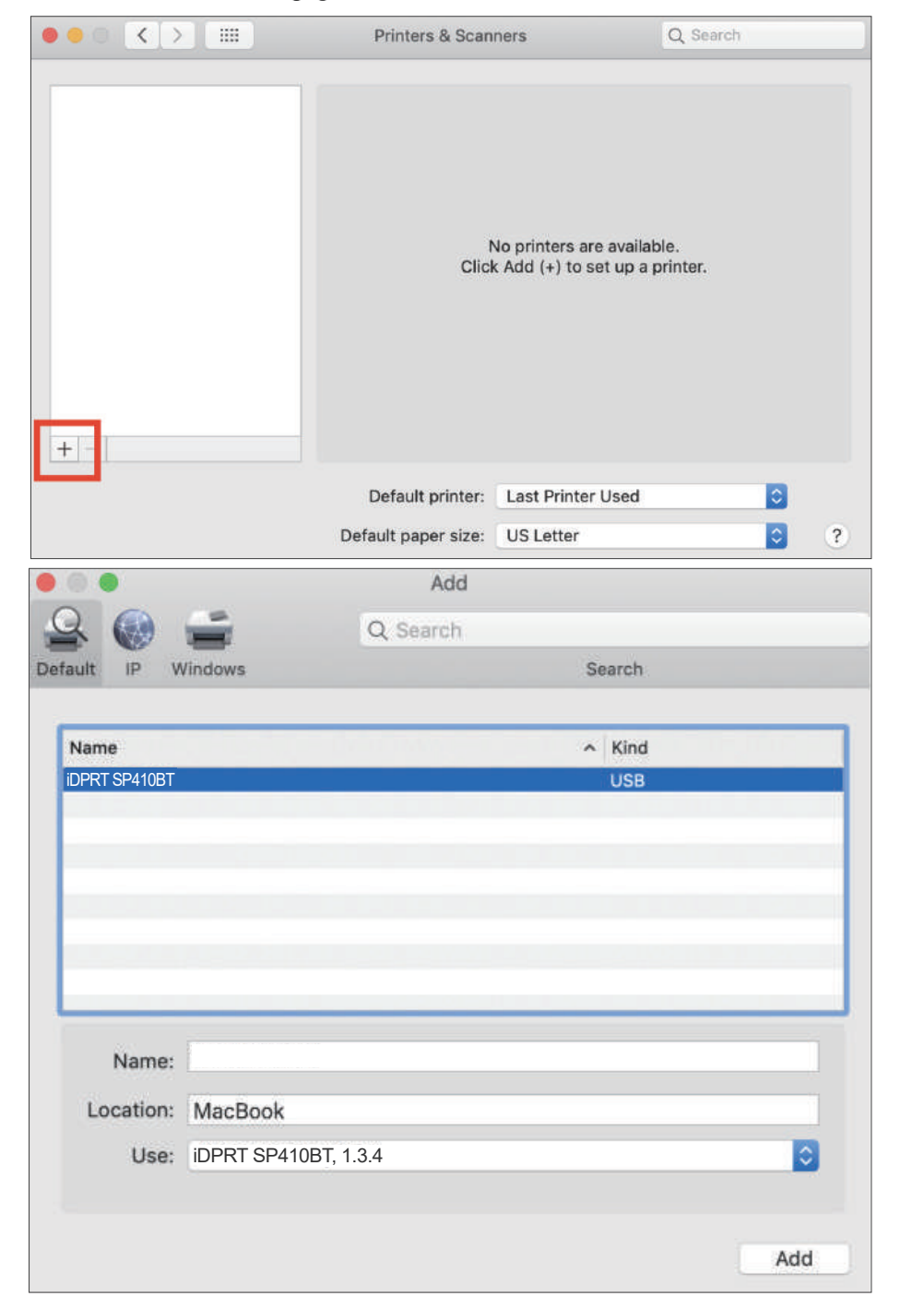
- 11 -

Setup the SP410BT Printing Preferences:



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For macOS:



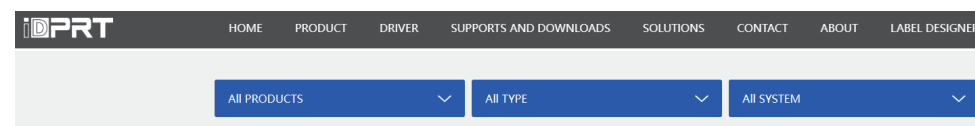
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3. Driver Installation

Make sure your printer is ON, and the USB cable is connected to your computer.

Note: Under different operating systems, the process of installation has slight differences. Please operate it according to the tips.

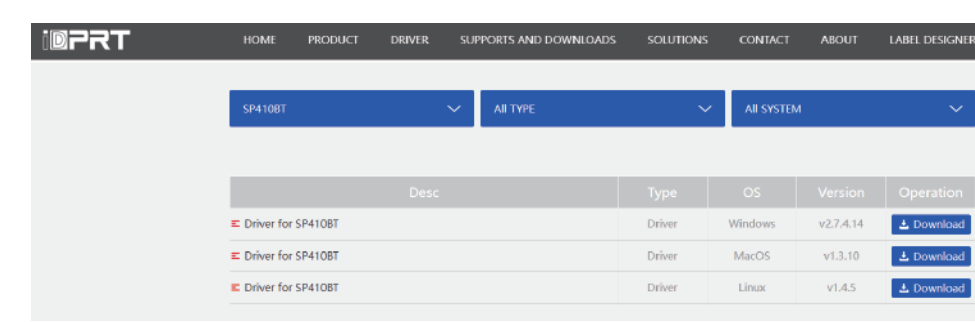
Step 1: Visit <https://www.idprt.com/driver/> or <https://www.idprt.com/downloads/>



Step 2: Find the driver that matches your device and system. (ALL PRODUCTS---SP410BT--> ALL TYPE---Driver--> ALL SYSTEM)

Step 3: Download the driver and follow the prompts to install it.

For Windows:



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Setup - IDPRT TSPL Label Printer Windows Driver v2.7.4...

License Agreement

Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.

CAREFULLY READ THE FOLLOWING LEGAL AGREEMENT. THE SOFTWARE PROVIDED WITH THIS AGREEMENT (THE "SOFTWARE") IS LICENSED AND ITS USE IS SUBJECT TO THE TERMS AND CONDITIONS BELOW. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, PROMPTLY DESTROY THE SOFTWARE AND DOCUMENTATION.

I LICENSE GRANT

☒ I accept the agreement

☐ I do not accept the agreement

Next > Cancel

Setup - IDPRT TSPL Label Printer Windows Driver v2.7.4...

Select operation of install

Please select the operation as you need.

☒ Install printer driver

Please connect your printer to the PC and turn it on.

☐ Uninstall printer driver

Uninstall the printer driver and components which printer selected.

Next > Cancel

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Setup - IDPRT TSPL Label Printer Windows Driver v2.7.4...

Completing the IDPRT TSPL Label Printer Windows Driver Setup Wizard

Setup has finished installing IDPRT TSPL Label Printer Windows Driver on your computer.

Click Finish to exit Setup.

Finish

For macOS:

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Install IDPRT-PRINTER

This package will run a program to determine if the software can be installed.

To keep your computer secure, you should only run programs or install software from a trusted source. If you're not sure about this software's source, click Cancel to stop the program and the installation.

Cancel Continue

Go Back Continue

Install IDPRT-PRINTER

Custom install on "Macintosh HD"

Package Name: Install Driver Action: Install Size: 118 KB

Space Required: 118 KB Remaining: 8738 GB

Go Back Continue

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Install IDPRT-PRINTER

Standard install on "Macintosh HD"

This will take 118 KB of space on your computer. Click install to perform a standard installation of this software on the disk "Macintosh HD"

Go Back Install

Install IDPRT-PRINTER

The installation was completed successfully.

The software was installed.

Go Back Close

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Print

Printer: 3.25"x5.83"(82.6mm x 148.1mm)

Preset: 3.25"x5.83"(82.6mm x 148.1mm)

Copies: 3.25"x5.83"(82.6mm x 148.1mm)

Pages: 4"x6"(101.6mm x 152.4mm)

Paper Size: 4"x6"(101.6mm x 152.4mm)

Orientation: 4"x6"(101.6mm x 152.4mm)

Others: 4"x6"(101.6mm x 152.4mm)

Custom Size: 4"x6"(101.6mm x 152.4mm)

Borders: None

2-Sided Printing: Turn off

Reverse Page Orientation

Horizontal Flip

PDF Hidden Details

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LED Display

Tips: When finishing the driver installation and the LED flashes blue, you can begin your printing journey with the SP410BT Label Printer!

Color	Status	Descriptions	Solutions
Blue	Always On	The printer is ready.	Wait for a moment! Printer will automatically resume once the cover is closed properly.
Purple	Always On	The print head is over-heated.	Check the cover status. The printer cover is not locked tightly. Close the cover and ensure the printer cover is locked into position.
Red	Flash Rapidly	The local learning function is abnormal.	Load this paper.
Orange	Flash Slowly	The printer is not ready yet. The printer is out of paper.	Ensure the paper is properly installed.
Green	Flash Rapidly	The printer is working data.	Continue the other service for the printer.

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FAQ

Q1: What can I do when printing blank labels?

A1: There are two possible reasons.

First, the most common reason is that your labels are loaded upside down. Please make sure that your labels are properly loaded with the print side up.

Second, you may check if the paper type is correct. Here is a quick way: Power on the printer, load paper, press and hold feed button until green indicator light flashes once to release. It will print a self-check page. If the printed label is blank, we may confirm it is not a thermal label. Please replace it with a thermal label and try again, and your problem shall be solved.

Q2: Why is my printing offset?

A2: You may check whether the blue paper guides have fixed the label. Pull the paper and pass it through the paper guides, and adjust the guides according to the paper width.

Q3: Why does the printer spit out few blank labels after printing successfully?

A3: If you're using shipping labels for printing, please check media type on driver settings, make sure it is "Labels with Gaps".

Go to Control Panel -> Devices and Printers -> Right click on "SP410BT Printer" -> Printer preferences -> Advanced setting -> Media type -> select Labels with Gaps -> OK

Q4: What can I do when my printing is unclear and hard to read?

A4: ① Please confirm the settings on driver and set "Half-tone" or "Color Options" to "None".

② If you are printing a PDF file, it is recommended to use Adobe Acrobat software to open the PDF file to print.

③ You can set "Darkness" and "Speed". To print more clearly, it is suggested to increase the density or darkness, or slow down the printing speed.

Note: Too high density may result in unwanted black lines or labels with high temperature, this may cause the label to be stuck to the middle of the print head.

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Q5: Why does my printer keep printing sideways?

A5: The most likely reason is that your label is not properly formatted for 4 x 6 label printing. SP410BT prints exactly what you see on your printing file in the same orientation. So if it has a lot of white space around the label, the printing will be side-ways.

Check if your shipping platform can provide 4 x 6 labels in the correct orientation. We have How-Tos for the most popular platforms, here is the link: http://www.idprt.com/prt_v2/other/question.html

Get 24/7 Assistance at



Use camera or QR scanner to scan

+1 833 823 1143

idprt@afterservicevip

https://idprt.afterservicevip

Scan to View the Guide-to-Use Video



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